

**Contact**  
srichardson@sdrconsulting.com

**Key Skills**  
Project Management Proven  
Quality Reliability  
Effective Results Software  
Report Configuration  
Development Professionalism  
Data Analyst

**EDUCATION**  
DePaul University, Chicago IL  
**Master of Computer Science**  
(Prereq)

University of Central Florida,  
Orlando Florida  
**B.S Information System  
Technology** April 2004

Seminole State College,  
Sanford Florida  
**A.S. Networking Engineering  
Technology**  
1999-2001

Seminole State College,  
Sanford Florida  
**A.A General Education**  
2001 -2002

**TRAINING**  
Crystal Reports Intermediate  
Crystal Reports Advance  
Crystal Reports XI

**CERTICATIONS**  
**ISTQB**  
Certified Tester Foundation  
Level

## Sheryl Richardson

Owner/Senior Crystal Reports Developer at SDTR Consulting, LLC  
Lake Mary, Florida

### Summary

Meticulous professional with over 26 years' experience in computer technology and business structures, processes and practices. Comprehensive knowledge in business management; complimented by an extensive technical background. Strong leadership skills integrated with "hands-on" implementation techniques to promote business quality. Qualifications include degrees in Information Systems Technology and Networking Technology. Additional assets: Articulate, Self-Starter, Highly Enthusiastic, Responsible, Independent, Ethical, and Confident.

### Experience

#### **SDTR Consulting, LLC** **March 2010- present**

Founder and Chief Operating Officer. Mrs. Richardson hands-on leadership style defines her vision and experience as owner and software consultant. As a Native Floridian, she has led SDTR Consulting to support several IT Staff Augmentation and IT Consulting Contracts. Her responsibilities not only ensure smooth flow of contracts and has been a major contributor providing similar software consulting services.

Mrs. Richardson has over 16 years of Business Intelligence Report Development in the form of Crystal Reports Consulting. During her career, she has created over a fourteen hundred reports for various clients. Mrs. Richardson has worked with various data sets to create clients requested reports. These data sets consist of, but not limited to, Oracle, Informix, SQL Server, DB2, Access, MySQL, Sage Products, Sybase, etc.

#### **Past Performance Supporting Report Development**

Client Name	Date of Service	Client Name	Date of Service
<b>Government/ Public Sector Client</b>			
<b>Village of Niles</b>	Nov 19 – Aug 23	<b>Town of Jupiter</b>	Mar 16 – Aug 23
<b>City of Boulder</b>	Jul 16 - Jul 18	<b>City of Henderson</b>	Mar 15 - Jun 16
<b>SunGard Public Sector</b>	Dec 15 - Apr 16	<b>Pioneer Technology Group</b>	Jun 12 - Mar 14
<b>ASRC Federal</b>	Feb 05 - Jan 08	<b>Orange County Fire Department</b>	Apr 04 - Nov 04
<b>Private Sector Clients</b>			
<b>Talatek</b>	Mar 22- present	<b>IH Mississippi Credit Union</b>	Sep 21 – Sep 22
<b>Ebrooks Consulting</b>	Mar 16 - May 16	<b>Calypso Cay</b>	Feb 14 to Apr 14
<b>Benada Aluminum</b>	Sep 13 - Dec 13	<b>Rouse Consulting</b>	Aug 13- Dec 13
<b>Midtown Printing</b>	Jul 13 - Jul 13	<b>Arizona College</b>	Sep 12 - Dec 12
<b>Performance Validation</b>	Sep 12 - Dec 12	<b>Florence Filter</b>	Apr 12 - Apr 12
<b>Ken Pat, LLC</b>	Jan-12 - Jul-12	<b>Allied Equipment</b>	Dec-11 - Jan 12

<b>Blue Green Tech</b>	Jan 12 - Jan 12	<b>Bruder Toys</b>	Oct 11 - Dec 11
<b>OmegaByte</b>	Dec 12 - Dec 12	<b>Sales Achievers</b>	Aug 11 - Oct 11
<b>CJW Consulting</b>	Oct 11 - Nov 11	<b>MetroCorp</b>	Jul 11 - Jul 11
<b>C. Henderson</b>	Aug 11 - Oct 11	<b>Little Fish Technologies</b>	Feb 11 - Fe 11
<b>AAvex Technologies</b>	Feb 11 - Mar 11	<b>Omnigon</b>	Oct 10 - Dec 10
<b>Pacific Artic Farms</b>	Dec 10 - Dec 10	<b>Oxford Health</b>	May 10 - Dec 10

**Duties included but not limited to:**

- Create crystal Reports utilizing crystal enterprise and data grip(mysql).
- Troubleshoot existing crystal reports and my sql code
- Created crystal reports utilizing business objects datasets grouping and coding with crystal syntax Jaspersoft Reports developer utilizing db2 and Tibco Jaspersoft studio 7.1.0 interface. Created code and report with parameters in addition to input control. Publish to servers.
- Generated/Created 1000+ Crystal Reports using SQL Server 2008 and 2012(Tyler Energov software for permitting and licensing: report generation for fire, inspections, business license, plans, permits, code case, cashier modules)
- Generated Energov review reports utilizing EReview and GIS linked EPortal.
- Created Borders utilizing crystals reports underlay following section feature.
- Parsed data to create pictures in crystal reports utilizing server files and SQL Server Database connection
- Mentor city staff. Conversion from Oracle Reports to Crystal Reports
- Gather report requirements to create or modify for UAT and Go-Live
- T-SQL Programming: create unions, joins, max rows of multiple datasets rows, do-while-loops, coalesce statements to join multiple tables into onerow, eliminate duplicate records, etc.
- Created complex dynamic SQL to pivot and un-pivot data to display on reports
- Created functions to be used in stored procedures as well as stored procedure within stored procedures to populate temp tables
- Created parameterized reports via add command for stored procedure dates
- Created parameterized reports with dynamic or static drop-down values
- Created sub-reports, groups, complex formulas, running totals, parameters, summaries, crosstabs, graphs, arrays, strings, local and shared variables
- Created ODBC connections to various databases and applications - SQL Server (2000, 2005, and 2008), Btrieve, Pervasive, Excel, Outlook, etc.
- Created reports with multiple versions of Crystal Reports- 8,9,10,XI(2008),2013, 2016
- Publish reports using Crystal Enterprise and assistance with creation of custom interface using Visual Basic
- Analyze Cold Fusion code to create Crystal Reports
- Created reports with different software including SAGE Peachtree Accounting Master builder, Business Vision, MAS90
- Accessed diverse data including financial, managerial, inventory, healthcare, public and private sector, etc.
- Specialized in creating commands, and complex code in crystal reports
- Configured custom application to view finished reports

Remote connection : GotomyPc, VPN, Gotomeeting, Remote Desktop Connection

- Generate Crystal Reports using XML data
- Generate Crystal Reports via Campus View Database
- Generate Crystal Reports using courthouse data(civil and criminal divisions) various counties (orders, summons, labels, judgments, etc)—over 600+ reports
- Integrated Crystal Reports into company custom software product(Benchmark)
- Converted Crystal Reports to Cognos Reports
- Create SSIS packages to move data from source location to destination location to generate Crystal Reports

### **DaVita Healthcare**

**(6-2008 to 5-2010)**

#### **Software Quality Assurance:**

- Lead testing efforts including the development of test strategies, software test plans, test execution management.
- Tested many projects and independently created, validated and executed the appropriate test plans, test strategies, test cases/scripts Documented using HP Quality Center 9.2
- Utilized white box testing and black box testing.
- Analyzed Delphi 7 and 2007, C#, and SQL code to create test cases if requirements are not provided (for Data movement Development Team)
- Analyze processes and verify they are working correctly (event viewer, program control table, windows services, log files, etc.) and determine appropriate action to take to fix errors.
- Performed performance/stress testing/regression testing/acceptance testing. Strong understanding of SDLC-concepts and have a good understanding of all phases/types of software quality testing.
- Prioritize, and organize/balance workloads to complete multiple, simultaneous tasks both for self and others. Familiar with Agile Software Development Methodologies (work closely with development with iterative releases)
- Create SQL scripts to analyze data correctness (checksums and counts of schema (triggers, procedures, constraints, indexes, table rows, data, etc.))

### **Maryanne Morse Clerk of Court**

**(12-1996 to 1-2004)**

- Primary contact for contracts and service issues
- Maintain Server Systems, Network, Printers, and PC support
- Provide troubleshooting principles and administrator duties, which includes,
- Establishing, accounts and setting permissions, for more than 1500+ users
- Perform and monitor mandatory backups for all HP Servers
- Manage daily operations of Information Services
- Monitor and resolve any conflicts on the servers
- Generated monthly and yearly reports using UNIX scripts
- Analyzed Data to prevent system crashes